

# **EASTSIDE UTILITY DISTRICT**

3018 Claude Ramsey Pkwy.  
Chattanooga, TN 37421

## **Policy for Theft of Service and Tampering Fees**

### **Theft of Service and Tampering**

Unauthorized use of water, removal of property, or unauthorized alteration/interference with Eastside Utility District equipment or metering systems will be grounds for immediate discontinuance of District service. Customers and contractors will be subject to a violation payment, water service charges, installation labor costs and replacement parts that may apply as detailed below:

#### **Residential Customers - First Offense**

- a) Will be billed an average bill amount for the number of months without usage; or
- b) Will be billed for 1,000 cubic feet of water at the current rate if an average cannot be calculated
- c) Will be billed for cost of damages; and
- d) Issued a formal documented warning

#### **Residential Customers - Second Offense**

- a) Will be billed an average bill amount for the number of months without usage; or
- b) Will be billed for 1,000 cubic feet of water at the current rate if an average cannot be calculated
- c) Will be billed for cost of damages; and
- d) \$50.00 tampered meter fee

#### **Residential Customers - Third Offense**

- a) Will be billed an average bill amount for the number of months without usage; or
- b) Will be billed for 1,000 cubic feet of water at the current rate if an average cannot be calculated
- c) Will be billed for cost of damages; and
- d) \$250.00 tampered meter fee

### **Contractors**

- a) Will be billed for 1,000 cubic feet of water at the current rate
- b) Will be billed for cost of damages; and
- c) \$250.00 tampered meter fee

### **Fire Hydrant Tampering**

- a) Will be billed for cost of damages; and
- b) \$250.00 tampered meter fee

**Service may be suspended until all fees are paid in full .**